

David.Butler

239676

From: Loretta LaCoy [daufuskieislandgirl@gmail.com]
Sent: Thursday, October 04, 2012 12:22 PM
To: David.Butler
Cc: John F. Guastella; Edwards, Courtney
Subject: Re: Status Conference (2012-347-WS)

Hello Mr. Butler,

Thank you for residing over the Status Conference Call this morning engaging for a resolve, both myself, Loretta LaCoy, as Complainant and John Guastella, as Owner of Melrose Utility Company (MUC), the Defendant.

My compliant was prompted by the change of my rate category from Residential to Commercial following this year's PSC hearing, thus increasing my rate from \$117 per quarter to \$198 per quarter. Although, my initial attempts to correct this change was directly with the MUC. Upon researching the Melrose cottages rate categorizing, Mr. Guastella stated that my cottage was the sole cottage in Melrose to be categorized as Residential and the remainder of the cottages are and have been categorized as Commercial. Therefore, he agreed to reverse the change for my cottage. As settled upon by the MUC with the Public Service Commission (PSC) when requesting approval of a rate increase, the MUC would not ask for another increase or change until 2014. At that time MUC will propose to change the remainder of the cottages to the Residential category.

Further, with Mr. Guastella stated in this conference call that he will have my past bills examined and corrected to reflect the Residential rate.

Therefore, I withdrawal my compliant, as MUC has agreed to reverse the category of my cottage back to Residential with the appropriate tariff of \$117 per quarter.

Once again, thank you for all you do as Public Service Commissioners and staff and Public Utility Company,

Loretta LaCoy

On Oct 1, 2012, at 10:18 AM, David.Butler wrote:

Thanks, Courtney.

From: Edwards, Courtney
Sent: Monday, October 01, 2012 9:21 AM
To: David.Butler; Daufuskieislandgirl@gmail.com; John F. Guastella
Subject: RE: Status Conference (2012-347-WS)

All,

Please see below for the call-in information for the status conference call on Thursday.

Date/Time: October 04, 2012 at 11:00 AM

Meeting ID: 114718

Phone Number: 803-896-9993

DIRECTIONS FOR JOINING A MEETING:

MAIL / DMS

10/01/12

RECEIVED